

faces not numbers



Master Service Agreement Form THIS MASTER AGREEMENT COVERS ALL PRODUCTS ORDERED.

By signing this form you agree to our terms and conditions For full details of our terms and conditions please visit www.adept-telecom.co.uk

1) ACCOUNT DETAILS			
CUSTOMER SECTION	INTERNAL/BUSINESS PARTNER		
	,		
Company Name:	Customer Account No:		
Main Contact Name:	Business Partner:		
Main Contact No:	Contact No:		
Main Email:	Email:		
Billing Address:	Cust ID:		
Email Billing address:			
Accounts Contact Name:	System Maintainer:		
Accounts Contact No:	Contact No:		
Email:	System Make & Model:		
2) CONTRACT/SERVICES			
Services	Contract Length		
WLR	12 Month		
Calls	24 Month		
ADSL	36 Month		
Inbound	60 Month		
Data			
Average Monthly Spend:	WLR Tariff:		
	Call Tariff:		
Service not available to AdEPT	Agreed Rates:		
Reason			
3) BILLING SETUP			
Single Site Companies	14 H1 G1 G 1 G 1 G 1 G 1 G 1 G 1 G 1 G 1 G		
Itemisation	Multi Site Companies – Please call us to discuss		
Standard (0.75): Yes / No	billing options available.		
Other Itemisation:			



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5) DIRECT DEBIT **AdEPT Telecom Plc** Instruction to your Bank or Building Society to pay by Direct Debit Please fill in the whole form including official use **Originator's Identification Number** box using a ball point pen and send it to: 677621 Adept Telecom PLC trading as FOR ADEPT TELECOM OFFICIAL USE ONLY AdEPT Telecom This is not part of the instruction to your Bank or Building Society. 77 Mount Ephraim **Tunbridge Wells** Kent TN4 8BS Name(s) of Account Holder(s) **Instruction to your Bank or Building Society** Please pay Adept Telecom Direct Debits from the account detailed in this Instruction subject to the safeguards **Bank/Building Society account number** assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Adept Telecom and, if so, details will be passed electronically to my Bank/Building **Branch Sort Code** Society. Name and full postal address of your Bank or Signature(s) **Building Society** To: The Manager Bank/Building Society **Address Date Post Code** Reference Number (found on your bill)

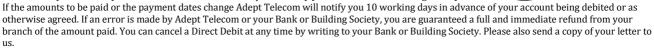
This guarantee should be detached and retained by the Payer

The Direct Debit Guarantee

This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme.

The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.

If the amounts to be paid or the payment dates change Adept Telecom will notify you 10 working days in advance of your



You will be charged £3.00 per month exc VAT for any other payment method & an additional £10 if payment reaches us outside of AdEPT's payment terms.

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4) AUTHORISED SIGNATORIES			
Please name any persons that can authorise future work or changes to the contract with AdEPT.			
Name:	Name:		
Position/Company:	Position/Company:	Position/Company:	
Name:	Name:		
Position/Company:	Position/Company:	Position/Company:	
Name:	Name:	Name:	
Position/Company:	Position/Company:	Position/Company:	
5) SIGNATURE			
Please read declaration and sign to allow AdEPT to authority to liaise with your current supplier if required. I herby give permission for AdEPT Telecom to discuss the details of products and services relating to my account. This letter of authority is for the current SP to provide AdEPT information relating to the contracted products and services as requested. This letter will also authorise AdEPT to request changes to products and services in order to complete the transfer of service and sign any related paperwork to authorise these changes.			
All future order forms will be added to this Master service agreement for the contract duration. To qualify for new services with discounted installations, the master service agreement must cover the specified duration. If not a new master service agreement must be signed for the duration, and all previous service additions will fall under the most recent master service agreement form. AdEPT Telecom are able to provide further services as one of the UK's Leading Comm's Integrators. By signing this form you agree to our terms and conditions and prices, for full details visit: www.adept-telecom.co.uk.			
Name: Sign	ed:	Date:	